

**Tulsa Community College
2019-2020 Exit Survey Report**

September 25, 2020



Executive Summary

Each academic year an Exit Survey is offered to all students applying to receive a certificate or degree from Tulsa Community College. The purpose of this report is to present the summary findings of the 2019-2020 Exit Survey, including the general demographics of students completing degrees and certificates during the year.

The Exit Survey (Appendix A) is designed to shed light on the following questions:

- ❖ To what extent do students feel their experience at TCC contributed to their development of broad learning skills, analytical skills, interpersonal/relationship skills, and goal setting?
- ❖ How satisfied were students with the educational services and the interpersonal interactions they experienced at TCC?
- ❖ What were students' goals for attending TCC and did they accomplish them?
- ❖ How do students rate their TCC experience compared to other institutions?
- ❖ What are students' plans for future education and employment after graduation?

In addition, students were asked to name specific individuals who were especially impactful during their time at TCC and to share additional comments related to their experience at the college.

During the 2019-2020 academic year (Summer 2019, Fall 2019, Spring 2020), 2,803 certificates and degrees were conferred to 2,517 individual students. Of the completing students, 45.5% were 18 to 24 years old and 64.7% were female. Of the degrees conferred, 70.0% of awards were university transfer degrees (Associate of Arts, Associate of Science). Of the students filing for graduation, 1,020 students completed the Exit Survey 2019-2020, representing a 40.5% response rate. The following points are a summary of the major findings from this survey.

- ❖ The majority of respondents strongly agreed that TCC contributed to their development of learning skills, analytical skills, goal setting, and interpersonal/relationship skills. The item receiving the highest percentage of strong agreement was the ability to learn effectively on their own (72.6%). The lowest percentage of strong agreement (49.4%) was associated with contributing to the welfare of the community.
- ❖ The majority of respondents (58%) believe the instruction they received in major courses was high quality.
- ❖ 37.1% of respondents strongly agreed to the statement "I was able to get involved with organization(s) or event(s) that were of interest to me". 21.8% of respondents did not feel the statement was applicable to their experience.
- ❖ 32.3% of respondents strongly agreed to the statement "The programs, organizations, or events in Student Life helped me become a more well-rounded person". 31.4% of respondents did not feel the statement was applicable to their experience.

- ❖ The majority of students (78.3%) either strongly agreed or somewhat agreed they learned about different cultures, ideas, and/or types of diversity.
- ❖ 84.8% either strongly agreed or somewhat agreed that they felt TCC was inclusive of their thoughts, ideas, and/or identities.
- ❖ The top educational goals set for attending TCC were to earn a degree or certificate, transfer to a 4-year college/university, and prepare for getting a job (84.8%, 54.1%, and 23.6%, respectively). 74.5% of students indicated they had accomplished their goal(s) for attending TCC.
- ❖ 54.4% of student respondents indicated they had attended another institution.
 - Of students who indicated they had attended another institution, 38% believed TCC was better than other institutions they had attended. 56.4% believed TCC was about the same.
- ❖ The majority of respondents (96.1%) indicated that if they were to start college over again, they would probably or definitely enroll at TCC.
- ❖ Of all respondents, 54.3% of students indicated they would be transferring to a 4-year institution.
- ❖ The top four-year institutions identified for transfer were: NSU, OSU, and OU (32.5%, 19.4%, and 9.9%, respectively).
- ❖ 29.6% of students indicated they would begin or continue in a job related to their degree or certificate.
- ❖ The comparison of the average response to scaled items between the 2019-2020 survey and the 2018-2019 survey showed only slight variations from year to year.

Graduate Demographics for Academic Year 2019–2020
(UDS Graduation Data Summary)

Degrees and Certificates Awarded	
Associate in Arts (AA)	660 (23.5%)
Associate in Science (AS)	1304 (46.5%)
Associate in Applied Science (AAS)	521 (18.6%)
Certificate of Achievement (Cert)	318 (11.3%)
Total	2,803*

*Some graduates received multiple awards

Age	
Under 18 years	0 (0.0%)
18-19 years	90 (3.6%)
20-21 years	562 (22.3%)
22-24 years	494 (19.6%)
25-29 years	478 (19.0%)
30-34 years	307 (12.2%)
35-39 years	235 (9.3%)
40-49 years	239 (9.5%)
50-64 years	106 (4.2%)
65 and Over	6 (0.2%)
Total	2,517

Gender	
Men	888 (35.3%)
Women	1,629 (64.7%)
Total	2,517

Race/Ethnicity	
American Indian or Alaska Native	174 (6.9%)
Asian	113 (4.5%)
Black or African American	182 (7.2%)
Hispanic of any race	244 (9.7%)
More than one race reported	249 (9.9%)
Native Hawaiian or Other Pacific Islander	2 (0.1%)
Non-Resident Alien	58 (2.3%)
Race/Ethnicity Unknown	63 (2.5%)
White	1,432 (56.9%)
Total	2,517

Survey Methodology

Beginning the fall semester of 2016, an online graduate application process was implemented. The new process includes a link to the Exit Survey as an option for applicants to complete. The digital version of the Exit Survey was delivered through Qualtrics (see Appendix A). All program graduates were offered the survey link as part of the graduate application process for the Summer 2019, Fall 2019, and Spring 2020 (N = 2,517). A total of 1,020 individuals completed the survey, for a response rate of 40.5%. The summary of responses follows.

Summary of Survey Responses

How much do you agree or disagree that TCC contributed to your development in the following areas?					
	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree	Blank
Communicating clearly and effectively	611 (59.9%)	371 (36.4%)	24 (2.4%)	13 (1.3%)	1 (0.1%)
Thinking critically and analytically	647 (63.4%)	336 (32.9%)	20 (2.0%)	10 (1.0%)	7 (0.7%)
Using computer and information technology	632 (62.0%)	335 (32.8%)	40 (3.9%)	12 (1.2%)	1 (0.1%)
Working effectively with others from diverse backgrounds	636 (62.4%)	321 (31.5%)	46 (4.5%)	13 (1.3%)	4 (0.4%)
Learning effectively on my own	741 (72.6%)	242 (23.7%)	25 (2.5%)	10 (1.0%)	2 (0.2%)
Engaging with people different from myself	662 (64.9%)	292 (28.6%)	47 (4.6%)	15 (1.5%)	4 (0.4%)
Contributing to the welfare of my community	504 (49.4%)	402 (39.4%)	85 (8.3%)	24 (2.4%)	5 (0.5%)
Developing clearer career and/or educational goals	641 (62.8%)	313 (30.7%)	48 (4.7%)	15 (1.5%)	3 (0.3%)

To what extent do you agree or disagree with the following statements about your experience at TCC?					
	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree	Blank
The instruction in my major courses were of high quality.	592 (58.0%)	357 (35.0%)	43 (4.2%)	13 (1.3%)	15 (1.5%)
I was able to get involved with organization(s) or event(s) that were of interest to me.	378 (37.1%)	285 (27.9%)	99 (9.7%)	36 (3.5%)	222 (21.8%)
The programs, organizations, or events in Student Life helped me become a more well-rounded person.	329 (32.3%)	257 (25.2%)	83 (8.1%)	31 (3.0%)	320 (31.4%)
I learned about different cultures, ideas, and/or types of diversity.	471 (46.2%)	327 (32.1%)	75 (7.4%)	22 (2.2%)	125 (12.3%)
I felt TCC was inclusive of my thoughts, ideas, and/or identities.	536 (52.5%)	329 (32.3%)	38 (3.7%)	10 (1.0%)	107 (10.5%)

What were your goals(s) for attending TCC? (Mark all that apply.)	
Earn a degree or certificate	865 (84.8%)
Transfer to a 4-year college/university	552 (54.1%)
Prepare for getting a job	241 (23.6%)
Improve existing job skills	147 (14.4%)
Pursue personal interests	138 (13.5%)
Other (see comments in table below)	11 (1.1%)

Comments regarding goals:*
Associates degree to complete my bachelors degree at N.S.U.
Be a first-generation college graduate
Earn a degree and apply to TCC and OU Dental Hygiene Programs
Earn certificate and diploma
Expand my childcare business
General knowledge
Law School
Personal goal
Strengthen my education as I pursue a bachelor degree in Elementary Education
to get a good education

*Comments are as entered by respondent.

Did you accomplish your goal(s) for attending TCC?	
Yes, completely	760 (74.5%)
Yes, partially	253 (24.8%)
No	7 (0.7%)
Total	1,020

How would you compare the quality of education offered at TCC compared to other institutions you have attended? (of those who attended other institutions)	
Better	211 (38.0%)
About the same	313 (56.4%)
Worse	31 (5.6%)
Total	555

If you were to start college over, would you enroll at Tulsa Community College?	
Definitely yes	684 (67.1%)
Probably yes	296 (29.0%)
Probably not	32 (3.1%)
Definitely not	8 (0.8%)

Which of the following best describe your educational and/or employment plans after graduating from TCC? (Mark all that apply.)	
I will be returning to TCC to earn another degree/certificate	109 (10.7%)
I will be seeking a job related to the degree/certificate I've earned at TCC	238 (23.3%)
I will be transferring to a 4-year institution to continue my education	554 (54.3%)
I will begin a new job related to the degree/certificate I've earned at TCC	123 (12.1%)
I will continue with a job related to the degree/certificate I've earned at TCC	178 (17.5%)
Other (See comments on next page)	185 (18.1%)

Responses to: Other* (N=76)
Advancing my job position
After this Fall 2019 graduation with my Associate's in Pre-Nursing degree, I hope to begin the career mobility LPN-RN program at Tulsa Community College in the following Spring semester of 2020.
Plans to transfer to OSU Tulsa for 4 year degree
Applying to a Dental Hygiene Program
AS biology
Associates of Nursing
At the moment I am not searching for a job due to covid.
Attending Technical College
becoming a flight attendant
Chemistry
cont my education and apply for the nursing bridge program
continue my employment in a field unrelated to my degree
Covid19 has interfered with my plans to volunteer.
Currently attending OU and had to back transfer credits for my Associate
Currently working
Directors certification
Go get a bachelors
Going to Tulsa Tech
I am a TCC employee. I wanted to improve my Spanish skills. I hope to use what I learned in many contexts.
I am already employed with the City of Tulsa but now i can advance in my career
I have applied to TCC's RN program.
I have to go to the Federal Aviation Administration (FAA) Academy. Where i'll Train for 5 months before getting a job as an Air Traffic Controller.
I hope to go to Law School in Okla.
I may return to TCC to earn another degree/certificate.
I wanted to complete my associate degree and will continue at my place of employment.
I wanted to finally finish because I've never completed anything i've ever started and I wanted to do it for myself.
I was improving my chances for future advancement at my current job.
I will be attending Cosmetology School, then begin my job in that industry.
I will be coming back to finish some classes for my bachelors in the summer.
I will be continuing in my field and transfer to a 4-year university hopefully not too far off in the future.
I will be interning at a professional animal education program
I will be pursuing an LPN at Tulsa Tech or Re enrolling for the RN program at TCC

*Responses are as entered by respondent.

Responses to: Other* (N=76) (continued)
I will be seeking a job related to the degree that I earned at through another institution while attending TCC
I will be seeking a regular job and taking a one year break in hopes of continuing my education elsewhere.
I will be transferring to a university with the credits I earned at tcc
I will be transferring to OSUIT to complete my RN, I've already been accepted to their program. Then I plan to continue my education through to my masters degree in nursing. But I will not be getting a new job just working part time in my current nurse aide job.
I will be using my degree to further my Cosmetology business
I will begin the process of opening an In-Home Childcare Center.
I will continue my education at Tulsa Langston University
I will continue my education for diagnostic medical sonography
I will continue on to a trade school
I will finished my Associates by next Spring and then go on to University of Oklahoma
I will graduate with my bachelors degree and then get a job in that area I minored in.
I'm going to be a nurse but I had to get a psychology degree here at TCC.
I'm planning to work for my church
I'm retired and learning just for personal satisfaction. I may or may not continue to a 4 year degree.
I've graduated in Dec 2019 with my bachelor
Job not related to degree
Keep the same job I already have
Mainly just taking classes till I figure out what I want to do
Making sure I'm ready for jobs related to my certificate
Medical School
My current plan is to continue working the job and business that I am currently working on. It has nothing to do with my degrees. I would like to transfer and complete a bachelors degree slowly.
Nursing program
RN-Nursing
Possibly NSU Cyber Security Program
Receiving my degree at TCC has made me realize I'm going to take a break from college and try to find a job in a different field than what I will receive my degree in
Seeking another Degree at Fullsail in Orlando Florida.
Shrm certificate
Starting a business
Staying at my current job but using what I learned at TCC as a side job
Unsure
Working at legal aids services of Oklahoma, potentially enrolling elsewhere to obtain bachelor's
Yes I will be returning to TCC for RN program

*Responses are as entered by respondent.

Responses to: I will be transferring to a 4-year institution to continue my education. If so, where? (N=496)	
Northeastern State University (161)	Liberty University (1)
Oklahoma State University (96)	Missouri State University (1)
University of Oklahoma (49)	New York University (1)
Oklahoma State University-Tulsa (47)	North Carolina State University (1)
Rogers State University (21)	Oklahoma State University-Okmulgee (1)
NSU broken arrow (20)	Oklahoma Wesleyan University (1)
University of Tulsa (19)	Rose State University (1)
Langston University (14)	San Francisco State University (1)
University of Oklahoma-Tulsa (13)	Southeastern Oklahoma State University (1)
University of Central Oklahoma (10)	Southern Nazarene University (1)
Oral Roberts University (9)	Southern New Hampshire University (1)
Oklahoma State University-IT (2)	The Kings College in New York (1)
University of Arkansas (2)	The University of Mary Hardin Baylor (1)
University of Houston (2)	University of Kentucky (1)
Western Governors University (2)	University of Missouri-Kansas City (1)
Arizona State University (1)	University of North Carolina-Chapel Hill (1)
Ashford University (1)	University of Oklahoma-IT (1)
Baylor University (1)	University of South Florida (1)
Cleveland State University (1)	University of Texas at El Paso (1)
Emporia State University (1)	University of Texas at Arlington (1)
John Hopkins University (1)	University of Texas at Austin (1)
Lamar University (1)	Valley City State University (1)

Responses to: I will begin a new job related to the degree/certificate I've earned at TCC. If so, where?* (N=58)	
hospital (10)	freelance paralegal (1)
Saint Francis Hospital (9)	gym (1)
hillcrest medical center (3)	Hard Rock Hotel and Casino (1)
Nursing (2)	HiCorp (1)
St John (2)	Interior design (1)
Ardent health systems (1)	IT (1)
at a school (1)	Keller Williams Realty (1)
BBB (1)	Microsoft (1)
Broken Arrow police officer (1)	OKC police department (1)
Catholic Charities (1)	Oklahoma state university (1)
Claremore Hillcrest Hospital Radiology department (1)	Oral Roberts University: Online Operations Specialist (1)
daycare (1)	Owasso Public Schools (1)
dental office (1)	police officer (1)
Diagnostic Laboratory of Oklahoma (1)	RN for Hillcrest Labor and Delivery (1)
Discovery Lab (1)	TGI Enterprises (1)
EASi (1)	Tulsa Public Schools (1)
Educare (1)	Tulsa Spine and Specialty (1)
Family business (1)	Western Governors University (1)
Forensics psychologist (1)	

*Responses are as entered by respondent.

Responses to: I will continue in a job related to the degree/certificate I've earned at TCC. If so, where?* (N=111) (continued)	
BAPD (2)	Broken Arrow Public Schools
CAP Tulsa (8)	Cancer Treatment Centers of America
EASi Engineering (2)	Career Tech Instructor
Hillcrest Hospital South (2)	CareFirst Pharmacy
Nursing (2)	CenturyLink Communications
Saint Francis Hospital (6)	Childcare facility director
St. John Medical Center (2)	Nurse Tech at Saint Francis Children's Hospital
TCC (2)	ODCTE
Tulsa County Sheriff's Office (2)	Oklahoma Air National Guard - Information Technology Specialist
BAPD (2)	Oklahoma State University
1993 Tulsa or Oklahoma City	Okmuglee Head Start & Early Head Start
3 Peas Childcare	Omni Air international
918 Motorsports	Owasso Public Works
A G Equipment Company	PCES
A hospital	Police station
AAON, Inc.	Prestige Land & Title, L.L.C.
Academy Learning Adventure	Ram oilfield services
Adams County Fire Protection District. Denver, CO	River Spirit Casino
Adams parc in Bartlesville	Skiatook FD
Ahfc	Sperry Public Schools
Apex Title and Closing	Sulzer Chemtech USA, Inc.
Arce Construction	Summit Early Learning Center
Ascension St. John Medical Center	Tri county tech
at a school	Tulsa Fire Department
At TCC as a lab assistant	Tulsa Pubic Schools and Tulsa Educare
AVB bank	Walls Family Dentistry
BBB	Welding Instructor at Tulsa Tech
BD	West Elm
Broken Arrow Fire Dept.	Working for myself

*Responses are as entered by respondent.

Average Response to Scaled Items Comparisons with Prior Year

To what extent do you agree or disagree with the following statements about your experience at TCC? (1 – Strongly disagree to 4 – Strongly agree)	2018 – 2019 Average (N; SD)	2019 – 2020 Average (N; SD)
The instruction in my major courses were of high quality.	3.57 (1,399; 0.62)	3.52 (1,005; 0.64)
I was able to get involved with organization(s) or event(s) that were of interest to me.	3.36 (1,399; 0.77)	3.26 (798; 0.84)
The programs, organizations, or events in Student Life helped me become a more well-rounded person.	3.31 (1,399; 0.79)	3.26 (700; 0.83)
I learned about different cultures, ideas, and/or types of diversity.	3.43 (1,399; 0.70)	3.39 (895; 0.74)
I felt TCC was inclusive of my thoughts, ideas, and/or identities.	3.52 (1,399; 0.64)	3.52 (913; 0.63)

How much do you agree or disagree that TCC contributed to your development in the following areas? (1 – Strongly disagree to 4 – Strongly agree)	2018 – 2019 Average (N; SD)	2019 – 2020 Average (N; SD)
Communicating clearly and effectively	3.56 (1,399; 0.60)	3.55 (1,019; 0.61)
Thinking critically and analytically	3.63 (1,399; 0.56)	3.60 (1,013; 0.58)
Using computer and information technology	3.56 (1,399; 0.64)	3.56 (1,019; 0.63)
Working effectively with others from diverse backgrounds	3.55 (1,399; 0.64)	3.56 (1,016; 0.64)
Learning effectively on my own	3.69 (1,399; 0.55)	3.68 (1,018; 0.57)
Engaging with people different from myself	3.60 (1,399; 0.60)	3.58 (1,016; 0.65)
Contributing to the welfare of my community	3.36 (1,399; 0.75)	3.37 (1,015; 0.74)
Developing clearer career and/or educational goals	3.58 (1,399; 0.63)	3.55 (1,017; 0.66)

Items	2018 – 2019 Average (N; SD)	2019 – 2020 Average (N; SD)
Did you accomplish your goals(s) for attending TCC? (1 – No to 3 – Yes, completely)	2.77 (1,339; 0.42)	2.74 (1,020; 0.45)
If you were to start college over, would you enroll at Tulsa Community College? (1 – Definitely not to 4 - Definitely yes)	3.66 (1,339; 0.60)	3.62 (1,020; 0.59)
How would you compare the quality of education offered at TCC compared to other institutions you have attended? (of those who attended other institutions. (1 – Worse to 3 – Better)	2.33 (789; 0.60)	2.32 (555; 0.58)

Please share any additional comments you have about your most recent experience as a TCC student.
General comments of a positive nature* (N=139)
A 100% pleasure learning at TCC. From day 1 I was welcomed with smiling faces and people who really cared for my future. I am thrilled with my experience at TCC.
Absolutely loved my time at TCC, it allows me to work at my own pace while still working full-time. I will soon have an Associate's in Mathematics and want to come back and get my Associate's in Mechanical Engineering and then continue my education further.
All of my experiences at TCC were pleasant. I started in 2010 and I am just now finishing. It was a long road but I would have done it any other way.
As a mature student coming back to school after 32 years, and also having grown up in a different country, I felt a little out of my depth at first. TCC enabled me to change careers and really get a great education.
As a TCC student my expectations were blown out of the water of what the experience at TCC would be. Throughout the semester there are various activities going on that encouraged student participation and I loved every minute I was able to participate. I would also say that the Baptist Collegiate Ministries (BCM) has played a huge role in the success and enjoyment of my years at TCC!
As a TCC student, I am constantly learned a lot, every project that we have, the professors will help and encourage us to think more and research more. My critical thinking has improved a lot.
Campus life was very clean and pleasant.
Every person who works at TCC that I've met is positive and helpful!
Everyone has been so helpful.
Everything related to completing my degree was fairly straight forward
Excellent Advising, Excellent Instructors.
Fantastic value for my money. Schedules were flexible enough that I could work while attending.
Getting the best help to further my career.
Good friends made
Good learning experience
Great environment, great professors and overall great institution for students.
Great job on stepping up with all the quick advances for remote learning!!
Great program and awesome instructors!
Great school, great faculty, great education for the cost.
Having a college so close and having the ability to take online classes is imperative for me to gain my college degree. Thank you!
I am glad I had the opportunity to attend TCC to get my associate's degree.
I am graduating this semester with an Associates in Liberal Arts, but my degree and course of study is for an Associates in Music. I have really enjoyed my time at the school
I could feel the freedom TCC gives me in every aspect of my life.
I decided to go back to school at an older age, and TCC has made my experience wonderful and smooth. Thank you so much!
I didn't want to interact with many people because I wanted to graduate as quickly as possible but I have met some interesting people.

*Responses are as entered by respondent.

General comments of a positive nature* (N=139) (continued)
I enjoyed all the improvements made to the campuses over the few years I've attended TCC. Specifically Starbucks and the lounge areas.
I enjoyed every bit of my time here, have made a lot of new friends & connections, & will never forget the enjoyment that came with my learning every day. This school really made it easy & engaging to learn, I really enjoyed my time here.
I enjoyed that I was able to mature more as an adult at TCC before actually attending a four year university.
I feel fortunate to have attended TCC. I've enjoyed my time here and will always have fond memories of it.
I feel like I got an education at a four year college quality but paid half the price. It was an amazing journey.
I feel like TCC has helped me become successful.
I feel that tcc has improved over the years, the quality of teaching etc.
I had originally obtained my degree and decided to change my major, so I came back to TCC and it was just as great as I remember the first time.
I have attended TCC since 1983 and have enjoyed my long 37 journey seeking this degree.
I have been attending TCC on and off since Spring 2013. . . and here I am six years later graduating with an AS degree in Pre-Nursing. I find myself incredibly grateful to attend a university that allows their students to complete a degree program on their own terms. TCC gave me an opportunity that I did not have with any other university. You let me continue to work, go to school, and finish debt-free. Thank you, TCC!
I have been to 4 different colleges and TCC was one of my favorite because of how nice the institution was and how great some of my professors were throughout the two years I attended TCC.
I have enjoyed it as a adult learner, the younger students were kind and engaging
I have enjoyed the education received at TCC and look forward to the next chapter in my life after graduating.
I have fun and learned a lot. there is a question above asking, if you were to start college all over again, would you enroll at TCC? my answer was definitely so, and I will tell you why, TCC is a community college and it is all about people from community coming together to learn and improve in their daily lives and learning a new set of skill. this kind of environment along with the passionate instructor from the community sharing a common dream reach far and wide. so if I were to start college all over again, I would definitely attend at TCC.
I have had a positive experience with TCC overall and I hope it continues to be rewarding in future semesters.
I have had the pleasure of enjoying excellent teachers and a caring staff.
I have loved being a TCC student. Thanks to Tulsa Achieves and my family I was able to finish my associate's degree.
I have nothing but positive things to say about my time at TCC. I have spent a lot more time here than most students and admittedly have developed a lot of very beneficial relationships throughout the years.
I have really enjoyed my time at TCC these past few years. I have made so many memories along the way that I will never forget. I am so glad I decided to attend TCC instead of going to a 4-year university first.

*Responses are as entered by respondent.

General comments of a positive nature* (N=139) (continued)
I have really enjoyed my time attending TCC. I learned a lot of great habits, and all of my interactions with staff and professors via in person and email have all been positive.
I have really much enjoyed my time here and I have some wonderful memories to go along with it.
I hope that I will one day be successful enough to help the organizations and people who helped me. Thank you.
I learnt a lot and had fun as well.
I liked how many ways TCC tried to care for their students with snacks and stuff. It's a pretty fancy school.
I love it at TCC. It offers great scholarships and saved me so much money for my 4 year university.
I love it here! Caring staff and faculty
I love TCC changed my life for the good in so many ways. I am self confident, I am now computer savvy and I know how to have patience to learn.
I love the flexibility of the classes offered at TCC. I also love that there are multiple campuses.
I love the quality and availability of resources available here its better than a higher up school. They make me feel at home with the help and support and amazing people always there for the best of suggestions/advice and help.
I loved attending TCC after graduating from high school. TCC has helped me achieve many goals in life and I cannot thank this institution enough. It helped me a lot coming from a first-gen student, TCC guided me through every step of the way until obtaining a diploma.
I loved it here and will always support TCC.
I loved it. Going back to college when you're older, I felt like I wanted to learn more. I was excited to learn. But when I got burnt out after going for 3 1/2 years. But that was all on me, I'm the one that decided to change my major, but finish my 1st degree since I was so close and just get 2 degrees. It was a great experience.
I loved my time and experience at TCC.
I made new friends during my class sessions. I gained more knowledge inside and outside class.
I really enjoyed my time at TCC. It helped me save money and prepare to transfer to a four year University.
I really enjoyed TCC as a whole, and the staff.
I really liked being a part of the Tulsa Review.
I returned to school after 20 years away. It was affirming and encouraging to be able to tackle courses, like college algebra and speech, that I had shied away from right out of high school. I have gotten to study what I love (literature) and explore things I hadn't had the discipline to study much on my own (philosophy). I enjoyed the diversity of my fellow students and the discussions we had.
I took a Technical Writing course and I liked the class a lot.
I was a little nervous to be going an alternative route than a lot of my high school friends. Seemed that everyone went off to university but I just wanted to stay close to home, but I felt like I would be judged by not going to a four year university. I have loved my experience at TCC and if I had to do it all over again, I would come here.
I would/do recommend this college to friends and family.
I really enjoyed the different ethnicities and cultures of students.

*Responses are as entered by respondent.

General comments of a positive nature* (N=139) (continued)
It has been amazing. My first college experience was great.
It has been very fun and has really helped me learn good work ethic.
It has been very pleasant to attend classes with people from such a wide range of ages and goals. They have all been very kind and accepting of we non-traditional students.
It has well prepared me in furthering my career.
It is a great school.
It was all a focused environment
It was better than I expected.
It was enjoyable and manageable
It was great. Thank you!
It was just a good experience.
It's a good school to transition between high school and college.
its a great learning experience
It's a great place to start
It's been a great experience
It's been difficult because of the switch to everything online, but other than that I had a really good time at TCC.
It's been pretty good, I'm gonna miss it.
Loved the close community and caring instructors.
Most instructors are great and try really hard to make sure you understand the course. Advisement is stellar, anytime I had an issue they went above and beyond to get it resolved.
My experience as a TCC student was great.
My experience as TCC student was great. It is such a great opportunity for people to be able to go to this school and learn and obtain an Associate's degree at such an affordable price. A lot of people become discouraged about continuing education after high school because of the price. But TCC helps make it possible for so many students and adults to attain a higher education so that they can go out into the world with that degree and achieve what they have always wanted to achieve in their lives. I am especially grateful for having gone to TCC for the past two years because it has helped me tremendously in figuring out exactly what I want to do with my life and setting me up on a path of success.
My experience at tcc has been amazing for the most part. I've met so many different people and I've had many new and exciting experiences. I believe the most important thing about tcc is the opportunity it provides to those who can't afford college or don't know what they want to do yet. It has encouraged me to pursue my education and career dreams.
My experience was good and probably the best college I could have went to I have no regrets attending this college!
My experiences have been very inspiring to me and pushing me to do more
My final semester has by far been my best and most favorite.
My most recent experience has been very positive. I have no complaints about TCC!
My TCC experience was absolutely great.

*Responses are as entered by respondent.

General comments of a positive nature* (N=139) (continued)
My time at TCC has been amazing and worked well with my already busy schedule.
Overall my experience as a TCC student was well.
Overall my experience was amazing.
Overall, I had a great experience at TCC and I would recommend attending TCC to anyone who asks, especially if they are eligible to be a part of the Tulsa Achieves program. All of my teachers have been amazing, helpful, and student focused. I have not had a single bad experience with the teaching at TCC. I was a Tulsa achieves student and I felt the program benefited me significantly-- not only financially but I felt the time I spent volunteering helped me develop as a person. I know that funding may play a part in this but a lot of the school is in disrepair-- namely the ceilings in the math and science building at Southeast are moldy, dripping, and sinking. There seems to be major water damage that needs to be addressed.
Overall, I'm pleasantly surprised that I had such a positive college experience in TCC. The professors and staff I've had in the past three years have all been enthusiastic and encouraging to all students, and the students themselves are, quite often, very nice and pleasant people to work with. I believe TCC is very important to our community and I would highly recommend this college.
Pleasant. Prefer online courses and was pleased to be able to use this classroom method for the last class I needed.
Since I have always completed my classes online the Covid pandemic really didn't have much affect on me. I love that TCC offered my degree completely online aside from a few proctored test. I understand why the test were required to be proctored however as a mom that has 2 children is it hard to find a time that I can come in to have the exams proctored and then when I paid for my test to be proctored online it was hard to start the exam because it was "too noisy" due to the fact that I have a 4 and 9 year old. It would be nice if there were other proctored opportunities as use to live an hour away from campus.
So glad I came to TCC to get my associates degree. No debt and on my way to my Bachelors Degree.
(Redacted) is the best advisor I met here along with the Bridging the Gap team. Also, I met many professors here that I would recommend to other students.
T.C.C gave me the courage and experience to talk to in front on a large number of people. coming from a different country with a different accent i was not bold enough to talk. but public speaking class helped me improve on my communication skills.
TCC gave me a chance to earn the credits I need for my degree without struggling financially.
TCC has all the resources needed to be accomplish your goals.
TCC has been a fantastic stepping stone towards my future endeavors. The affordability coupled with the caliber of academic staff make it a truly remarkable institution.
TCC has been a great experience for me.
TCC has been a great experience for me. The thing I tell people most about TCC is that the atmosphere here in this place is one of positivity and a willingness to learn. You have such a variety of people at this place all fighting to achieve the same goal and willing to help each other get there. It is a great place and I must say I am almost sad to leave.
TCC has been great, my professors have all been very helpful as well as my advisors.
TCC has helped me learn that I am capable of teaching myself from the comfort of my home and that there is so much more for one to learn. TCC also taught me that I am an capable of doing whatever I put my mind to. I feel like my time at TCC has been one to remember.

*Responses are as entered by respondent.

General comments of a positive nature* (N=139) (continued)
TCC has helped prepare me for my next steps in nursing at OU Tulsa
TCC has prepared me for the steps to become a nurse and has given me the academic success to achieve this in December.
TCC is a great institution to enroll in before transferring. I really like how I was able to be concurrently enrolled and get most of my basics done before graduating high school.
TCC is a great opportunity to learn and grown more about who you are in your community. As well as giving access to gain professional development while in an undergraduate program.
TCC is a great place to learn and further your future.
TCC is a perfect option for someone who has been out of school for a few years, and needs to feel comfortable about returning to school at an older age. Also, many of the classes are offered at times that work great with the schedule of a working adult.
TCC is a wonderful college to attend
TCC is an amazing college to attend and I highly recommend it
TCC is fabulous! Great college experience!
Tcc it has been for me a great institution where provide me a lot of help[and tools to success.
TCC made me stronger, mentally, physically, and academically.
TCC was a wonderful experience. If it weren't for the amazing professors and advisers I'm not sure I would have made it. I was able to work two jobs and complete a degree, no way could I have done this anywhere but TCC.
TCC was above and beyond what I expected
Tcc was fundamental in fulfilling and implementing my educational goals. After 2 years I can proudly say I will be an alumni of a great community college.
TCC's response tot the COVID-19 outbreak has been measured and quick. I appreciate the direct communication to the students and staff, as well as all the open options for any questions I might have.
Thank you all for pushing through the coronavirus and helping all students navigate these challenging times.
Thank you for the support and the experience that helped to change my life.
The people that I have mentioned below have not only had a massive positive effect on my education here at TCC but also me as a person. I am truly gratefully.
The remodel at SE campus is nice..
The resources at TCC we're extraordinary, and I think I could say that TCC is one of the highest achieving community colleges in the nation.
The school is well organized and the staff are very friendly and helpful.
The support received from TCC has helped me complete my goal to graduate.
The teachers and students were all wonderful people and getting to know a few of them was definitely one of the most enjoyable experiences I had while enrolled here.
This college is wonderful, I've already got my fiancé interested in taking classes through them. I would highly recommend this college to anyone.
This is a really good college for a personalized learning experience.

*Responses are as entered by respondent.

General comments of a positive nature* (N=139) (continued)

Trio SSS is amazing and a great resource for me, a first generation college graduate!

Tulsa Community College has given me the ability to conveniently and inexpensively receive my Associate's degree, while making memorable connections and gaining valuable experience along the way. Tulsa is fortunate to have such a great place for education and growth!

Tulsa Community College has provided me with an excellent experience. I am currently 20 years old, and through TCC I have already earned a Private Pilot's license and will be getting an Associates Degree in Enterprise Development. I deeply appreciate the opportunities that you have given me.

Very easy to navigate and know what is going on around you, and feel secure in a safe environment!

*Responses are as entered by respondent.

General comments of a negative nature* (N=7)
A very draining last semester.
Extra curricular groups and activities and academic group opportunities should be communicated to the students more. If I would have been aware of them I would have loved to participate.
I experienced difficulties attending TCC.
I tried to pickup my diploma after finishing all requirements and was told it's voided due to an error...very unprofessional & senseless in my opinion.
I was pretty disappointed with the administration at TCC for three reasons. First, they never respond to their emails and charged me for a class they should have paid for through Tulsa Achieves. When I tried to correct this or at least get some clarification, I was dealt a half assed e-mail stating blatant false information about my transcript. I responded with receipts and politely asked for more clarification to which no one in the office replied. I emailed several more times trying several different things employees and still received no response. Second, Tulsa Achieves is the biggest joke ever told. Third, that whole inclusive access costs the students more money than it saves them, and if you're going to use that then don't also make the students pay for a professor since they literally don't have to do anything. I guess I actually have four bones to pick, what the hell is up with that computer concepts test?? I have never felt more cheated than when I attended TCC. I only stayed because your prices are lower than other schools.
I would rather go to a college that is Christian based because it is more about the positives versus the negative aspects. I do not like that I have had so many issues with instructors not believing what we tell them just because we are 1 person. 1 person can affect alot of people either negative or positive.
My car was stolen during school hours and I still do not feel that enough has been done to increase campus security. There was a mass email sent out about sexual harassment that has occurred on campus, but nothing was ever shared with the students about car theft or other parking lot issues. I think this information should be shared with the students and security cameras should be installed in all lots, not just the corner of one lot.

*Responses are as entered by respondent.

Positive comments related to instruction* (N=39)
All the professors I had were very helpful and I would say I learned something from each of them.
All the teachers were very nice and helpful.
During the current coronavirus pandemic I felt the faculty at TCC went above and beyond to keep in touch with me and help me stay on track. I greatly appreciated feeling seen and valued.
Enjoyed final principles of management class.
Excellent professors who exude intelligence in their field, and who genuinely care about our comprehension of the material.
Going online has been a bit difficult as a student regarding deadlines and criteria, but my major instructors have been very helpful in finding a way to help students access everything they need.
Good experience- appreciated the one on ones with my instructor for Exams
I absolutely love TCC. The faculty, the buildings, the cleanliness... the size of the classes. The instructors really seem to enjoy the subjects they teach, which makes it easier to learn. The whole time I've been here I think I've only had one teacher who seemed to have a chip on his shoulder about a certain minority group. Other than that, it's been the best growing experience of my life. I will definitely miss TCC!!!
I attended Oklahoma University where I received my first degree. I have not always had a healthy respect for Community Colleges. However, I must say that Tulsa Community College is an outstanding school. I would recommend it to anyone. The level of instruction is second to none, in my opinion. My teachers especially Michael Speck and his team were understanding, demanding, and helpful. They displayed a genuine desire to see the students succeed. I feel that I'm ready to successfully contribute to the legal main market-place.
I enjoy the professors. They are always so happy and uplifting.
I felt my coursework was challenging and pushed to achieve higher expectations of myself.
I had a great time as a student and the faculty were always outstanding.
I have a bachelor's degree from OSU but came to TCC to fulfill my dream of becoming a nurse. I must say I felt the teaching was equal or surpassed my 4 yr. college experience and professionalism of the support staff exceeded it. It has been a great experience which "stretched" me and gave me the extra confidence that I can complete my goal.
I have had a great experience at TCC. As an older student I have appreciated the flexibility that TCC offers so that I could continue to work and take care of my family while attending classes. My professors provided an environment that optimized my learning experience and always made me feel comfortable in asking for help.
I have thoroughly enjoyed the on-campus programming courses I have taken in these past few semesters. The instructors were very helpful and communicative.
I loved TCC. The instructor's were fabulous. They really helped me to prepare and take on too the next chapter of my life.
I not only learn the discipline, but I enjoyed learning it with the most professional professors. I wish I have found professionalism like yours before attending Tulsa Langston University. I will definitely look further when I pursue my master's degree. Thank you very much for the wonderful learning experience.

*Responses are as entered by respondent.

Positive comments related to instruction* (N=39) (continued)
I really enjoyed my time there educationally wise. I learned so much that helped me decide what i wanted to do in life and help people. The teachers were awesome in helping cultivate my education experience and making sure i understood the material whenever i felt i was not strong enough with the content.
I really enjoyed taking classes at TCC. The Professors made it enjoyable learning about the subject i was studying.
I really have learned a lot from the professors here at TCC.
Instructors were extremely patient and helpful,
instructors were great!
It was great and the professors are great and there to help you.
It was hard at first but the staff here Made learning the ins and outs of college easy and comfortable. The professors here really care bout your education and they are excellent at teaching. Beautiful southeast campus
Love the atmosphere and community here. Most professors were outstanding, and went above and beyond to help their classes learn the material.
Loved it! The instructors are awesome. I had a wonderful experience.
My courses and instructors helped me obtain the knowledge needed to get a seat into the nursing program.
MY INSTRUCTORS WERE TOP NOTCH
My online professors have been the most communicative this semester. They answer emails quickly, scheduled phone conversation, and remind us of weekly due dates. It really makes me feel more confident in classes that are not my strengths.
Show up to class and study. The professor's want you to succeed.
TCC had some of the best teachers I have ever had. I loved Leigh Gulley and wish she knew and could teach all my classes. South campus has the best diversity and a positive environment for learning.
TCC has a great way of communicating and all the professors I had were great.
TCC professors do a good job of being aware of students who are working full-time and going to college. Most recently, I returned to TCC to take Spanish and art classes. I am planning to take more Spanish classes from NSU to keep learning Spanish, as TCC has taken me far in learning the language in only two years, but I am not fluent yet.
I actually started college ten years ago, and it was at TCC. I am grateful TCC was available, I was able to take the pre-reqs to get into OU Nursing and then I have also been able to keep learning after my bachelor's without having to pay high tuition. If TCC hadn't been here, I would've likely had to have moved just to afford college the first time.
TCC was my escape from my own reality and made me feel safe. I was pushed past my own limits and was really motivated my several of my instructors to reach and see beyond what i thought i knew about myself which helped me realize that i'm fully capable of excelling in courses that I had no previous interest in.
The course work was challenging yet manageable.

*Responses are as entered by respondent.

Positive comments related to instruction* (N=39) (continued)

The last two courses, math and English, were the most informative and beneficial. I enjoyed both instructors and they knew their subject matter.

I enjoyed the fast track courses I took.

The two years have been very trying for me personally but the teachers were helpful

The value of the education at TCC is phenomenal compared to TU. It feels like the instructors here care about the students and want to see them succeed. Being downtown you also get to be a part of the Tulsa culture. Overall, I will miss this institution and recommend it to anyone

Very comfortable environment. Class sized are good. Teachers are very good

*Responses are as entered by respondent.

Negative comments related to instruction* (N=10)
Better quality of professors would probably help the engagement process.
Hire professor who want to help teach students rather than professors who read from a PowerPoint with a monotone voice. Those classes are not engaging enough to keep students attention and want them to actually learn the material.
I disliked that many of the courses on IT and computer hardware are only offered as online courses. Computer-related topics are best learned through hands-on experience with the hardware and software.
I think that students would really benefit from being challenged in classes more. I feel like i learned very little during my time at TCC and wish that I was graduating with more new knowledge than I have now.
I wish the math would've been easier because that took a lot of time at tcc trying to find a teacher that could explain algebra.
Online is not as good of program as face to face. I would say that before the pandemic. Online sometimes can be busy work and I do not retain nearly as well.
The Adult Health 2 instructors made the program a nightmare. They live up to their reputation. It's a problem.
The professors seem to put little effort into the class work. A lot seems to be automatically assigned and graded by computer and there is little interaction with them.
There are a few instructors that seem to not have any real technology experience... Maybe the instructors should be required to take a tutorial on how to use BlackBoard to ensure proper communication with the class, and to be able to utilize a central location for the class to look for assignments and announcements efficiently.
This semester was by far the most frustrating and stressful. I have never felt more strongly that the teachers didn't care about me or what they were teaching. They were just filling time and giving us busy work. (Redacted) has been my teacher since 2017 and she has sunk lower in my opinion the longer I've known her. She doesn't show up for classes and doesn't teach more then I could have learned in an hour on google. She is suppose to be overseeing the internship but so far she has done absolutely nothing to help me or inform me. (Redacted) brushed me off when I tried to ask about learning more behind the camera things. When other students bring it up he ignores or brushes them off. I've seen it several time in the last two months. (Redacted)'s class is again nothing but basic information that takes forever to get out. We don't learn in that class we just put in time. This semester feels like a waste of my time and money.

*Responses are as entered by respondent.

Positive comments related to programs* (N=9)
got a better understanding in the accounting area
I have really enjoyed my music and a psychology courses.
I highly recommend any Child development majors to apply for the Bridging the Gap Program. They helped me in so many ways. I am very grateful for the Bridging the Gap team.
I really enjoyed the Honors program.
I would recommend all students get involved in as many organizations and leadership positions they can to gain the experience.
I'm very grateful for the Honors Program!
The ASL program is the best I have seen at a Community College. Bravo, for having an amazing Sign Language program.
The ATC program is amazing and have wonderful instructors that go far and beyond to prepare their students for their futures
The nursing program rocks!

*Responses are as entered by respondent.

Negative comments related to programs* (N=4)

I enjoyed most of my experience, however I do believe there needs to be changed made to the nursing program for the traditional track. Two semesters were at Metro, and two at Southeast. These two campus and their instructors did things very differently, and it was hard to readjust when going to a different campus. There needs to be more correlation between the two campuses and their instructors. It's as if they don't communicate, and expectations are completely different for each campus. It made things a lot more difficult than they needed to be.

Just... programs needs fine tuning

Multiple classes for my degree were no needed and I could've spent my time learning things that pertained to my future goals.

The career mobility program at TCC needs to focus more on educating the nurses and paramedics from a baseline and not just assume that everyone is at the same place or has the same experience. The terms "you already know this" was used a lot. Not all programs were taught the same therefore, not all the people are in the same place. There are people with 15+ years and people with 6 months experience, there are large gaps in the information exchange at times.

*Responses are as entered by respondent.

Positive comments related to services* (N=16)
CBM events are fun (Christian Baptist Ministries)
(Redacted). she is my Advisor. she explain to me that, I could obtain another Degree in a short period of time. she helped me map out my goals.
Everything i have needed to get help outside of class has been offered at the school which has been great for me because it had been almost ten year since i have been in college.
I enjoyed my classes. The people in the math lab in Metro and southeast are great as well as the writhing lab in southeast.
I love that the advisors are very passionate about helping their students.
TCC has a good resources for students, such as writing center. The writing center is a place that really helps my essay, written project, etc.
TCC was a good school and the writing center helped me the most.
The academic advisors are very knowledgeable and helpful. Anytime I had a question, they immediately knew the answer.
The Center for Creativity is a great place to learn. It is full of talented individuals and a sense of community.
The most recent experience at TCC was when I went to file for Graduation the Advisory came out to get me and the first question I ask him was filing for graduation gonna take long and he smiled and said not at all. Even though I ask that question he could have been very mean to me but he was very nice to me and we went to the process and he was right it did not take long at all!! I was very grateful that he helped me and he was very nice
The northeast financial aid office was very helpful and told me exactly what I needed to do. I have been at other universities where financial aid had no idea what they were doing but the ladies at Northeast helped me spot on.
There are so many resources, which makes college very nice.
Tulsa Achieves has been a financial blessing in my life!
Tulsa achieves helped me finish tcc without any student debt. Forever grateful
Very nice admin offices.
(Redacted) made applying for graduation and enrolling in courses very easy and stress free even during this stressful time!

*Responses are as entered by respondent.

Negative comments related to services* (N=12)
Advisors are sometimes not aligned and I have been told the wrong thing more than once.
Communication at TCC is horrible. The calling system is awful. There's hardly any direct numbers to staff, instead, we always have to be transferred to the switch board, email, or come to the school. It's still mind boggling to me how we can't call our own advisors.
Financial aid office is a hassle and all over the place.
I have to say the enrollment center area was never helpful to me. I never seemed able to leave satisfied or confident with the meeting. Most often the people I met with seemed uncaring or did not want to listen to what I had to say. Especially, if I voiced my concerns with my overall degree or certain classes, I was dismissively told information I already knew or they just repeated something they just said.
I overall enjoyed my experience at TCC just not too fond of my advisement early on in going to school. I was told my blue print reading class I previously took would be accepted then at the end of my collage career I find out I need it and then the class doesn't make then isn't offered causing me to delay my degree an additional year. Other than advisement TCC has been fine.
I think the advising needs to be better for people that need help planning on making their future plans a success. Dont have people take classes they dont need just to pass the time.
My good experience with TCC has been marred due to an ongoing controversy with the bursar office about a charge that was put on my account in error. On January 11, 2020, I enrolled in American Sign Language, ASLE 1363 CRN 22157. Two days later I dropped the class because it was a night class and I do not drive at night. (The person who was going to take the class with me and do the driving decided she could not take the class.) The bursar office said I re-enrolled in the class and did not drop it the second time. I DO NOT DRIVE AT NIGHT. It would make no sense to enroll in a class you cannot attend! I NEVER attended the class. That charge is still on my account. I have tried to explain this problem, but no one listens.
sometimes it is a hit & miss with your instructors. There are some good ones & then some really crappy ones.
TCC activities are almost always scheduled during the workday, making it impossible for those who have an 8:00 AM - 5:00 PM job to participate. The cafeterias close before evening classes, and as an adult learner, it makes it challenging to figure out dinner when I have to leave work early to get to class on time, but by break time, there is nothing opened to eat.
Terrible. My friends I have talked to and I have not been pleased with the advising here.
The course counseling for my major at TCC seemed to be fragmented and counselors lacked knowledge about the software system(s) and major course paths used to advise students. At the end of the fall 2019 semester an advisor told me I was pursuing a degree that no longer existed. I was also told that some of the courses I had taken no longer applied to my course path. The previous advisor I saw at the end of spring 2019 semester advised me of changes to the degree path for Marketing and gave me a new course path to graduate in spring 2020 with a marketing associates degree. I understand degree paths change, yet it is very discouraging to be advised I had spent money on courses that where not needed and due to limited scheduling of required classes it would take me another two semesters to graduate under the new course path for a degree in Marketing. In the end, I had been correctly advised in spring 2019 and will graduate May 2020.
The financial aid office is exceedingly slow and it's very frustrating; I don't have any other complaints with TCC up to this point.

*Responses are as entered by respondent.

Miscellaneous comments* (N=32)
For the most part, TCC staff are amazing. Some of the instructors could use lessons in in working the technology or using a textbook.
I had a good experience as a student at TCC. I enjoyed the learning environment that was provided. My only complaint would be about my advising appointments. I didn't feel like I was directed accordingly. Graduation was never mentioned to me. I had to figure a lot of things out by trial and error.
I had a good experience at TCC. I had one instructor that I don't feel like was there to help the students better themselves and as a nursing student the science classes are extremely important.
I had fun but felt like I wandered aimlessly for a while
I liked this school a lot, my only issue is I wish there were more clubs/student organizations to join.
I loved the atmosphere, there was a lot less pressure in TCC's environment. I wish there would have been more work with new teachers however. In their classes, often students felt underprepared, received grades that negatively impacted their GPA, or received grades they did not feel like they earned due to the instructors lack of familiarity with the electronic systems (That also had to be explained to them by the students).
I prefer the way that (redacted) sets up and delivers her classes vs the other two teachers I had. One of the teachers I will try to not take a class again.
I would say some of the classes were very difficult while others were ridiculously easy.
It has been a great experience and glad it is over.
I've had a few instructors who never responded to emails , as an instructor I believe they should respond regardless, other than that everything was great.
My experience was overall positive, however I do feel that some areas need work. I was unable to get my degree of choice (Information Technology, A.A.S. - Networking and Cloud Computing) due to the availability of classes. There were at least two classes that I could never get in to because there was a lack of students getting into those courses (Classes for CCENT1 and CCENT2). I had to switch to a different degree path (Information Technology, A.A.S. - Information Technology) to complete my AAS. I think to solve this issues, removing the lab portion of the hybrid online/lab coursework would see a rise in students to those particular courses.
Overall, I have appreciated my experience at TCC. My only complaint is that advisement needs some improvement. Often times they contradict enrollment, who normally have the correct answer. In addition, my overall experience with Metro's staff was much better than Southeast's.
Sometimes it is a hit & miss with your instructors. There are some good ones & then some really crappy ones.
The new front building at SouthEast Campus is very nice. The processes seemed to go quickly and were well practiced with getting students in and out. I greatly appreciate efficiency.
Please make more Parking outside the Library at the SouthEast Campus.
The social work program is a great place to start. I feel as if a lot of students get discouraged due to the treatment they receive from one professor
Though TCC does not have much to offer on the social side, I do appreciate the program for offering basic classes at a very affordable cost.
Unfriendly staff. Non-helpful advisers. Hassle with credit transfer. Financial Aid was very helpful. Wonderful ladies.

*Responses are as entered by respondent.

Miscellaneous comments* (N=32) (continued)
I completed the LPN to RN bridge program previously. Later returned to earn GE credits toward an RN to BSN in coordination with NSU
I enjoyed my classes mostly, wish I could have learned a bit more in a few of my major classes but only a few teachers teach those classes.
I experienced to accept to send a reference letter from every professor. It gives me confidence that I study hard during class.
I only wish I would have had more time to become more active on campus such as being involved in on campus activities or in clubs and groups.
I wish it was a four year college
It has been many years, but I came back and accomplished another step on my way towards bachelors then masters degrees.
It has gone by so fast. That I can't believe I will receiving a diploma and not from High school.
Long journey, finally completed.
Never give up from studying.
Plan to transfer to OSU tulsa
Taking online courses made me realize that I can learn on my and not classroom only
TCC is now online and we'll just have to see how it all works out.
The Nursing department is a great representation of TCC and all it has to offer
There's a I really wanted to give up on what's I'm doing. There's so many times I felt so behind. I know that being succeed is not depends on how many years we attended, but it is depends on how much we learned. Succeed is depends on not giving up on the battles that we fighting for. It is okay to be fail so many times but do not give up. It is important to be not giving up. I fail so many times but I do not give up, that's why I recovered some of my courses that I failed before. If I just give up because of failing classes, I won't be able to go to another level in my educations and I will never reach to my destiny. Therefore, I would like to encourage whoever felt like they are so behind like me (Do Not Give Up On What You Fighting For, You Will Overcome It One Day. Say to yourself that everything will be okay. You Can Do It!) Encourage yourself even though you hear people talking about negative things around you. Keep on fighting for your dream and vision.
Well with this virus this last semester sucks.

*Responses are as entered by respondent.

Appendix A

12/11/2018

Qualtrics Survey Software

Exit Survey

Default Question Block

Please enter your College Wide ID number beginning with T.

What is your preferred non-TCC email address?

What were your goal(s) for attending TCC? (Select all that apply.)

- Earn a degree or certificate
- Prepare for getting a job
- Improve existing job skills
- Transfer to a 4-year university
- Pursue personal interest
- Other

Did you accomplish your goal(s) for attending TCC?

- Yes, completely
- Yes, partially
- No

How much do you agree or disagree that TCC has contributed to your development in the following areas?

	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree
Communicating clearly and effectively	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Thinking critically and analytically	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using computer and information technology	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Working effectively with others from diverse backgrounds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learning effectively on my own	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Engaging with people different from myself	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Contributing to the welfare of my community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Developing clearer career and/or educational goals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

<https://tulsacc.az1.qualtrics.com/WRQualtricsControlPanel/Ajax.php?action=GetSurveyPrintPreview>

1/3

To what extent do you agree or disagree with the following statements about your experience at TCC?

	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree	N/A
The instruction in my major courses were of high quality.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was able to get involved with organization(s) or event(s) that were of interest to me.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The programs, organizations, or events in Student Life helped me become a more well-rounded person.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I learned about different cultures, ideas, and/or types of diversity.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I felt TCC was inclusive of my thoughts, ideas, and/or identities.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How would you compare the quality of education offered at TCC compared to other institutions you have attended?

- I have not attended other institutions
- Better
- About the same
- Worse

If you were to start college over again, would you enroll at TCC?

- Definitely so
- Probably so
- Probably not
- Definitely no

If you indicated that you would probably or definitely not, please tell us why you would not likely enroll at TCC again if you were to begin college over.

Which of the following best describes your educational and/or employment plans after graduating from TCC? (Select all the apply.)

- I will begin a new job related to the degree/certificate I've earned at TCC. If so, where?
- I will continue with a job related to the degree/certificate I've earned at TCC. If so, where?
- I will be seeking a job related to the degree/certificate I've earned at TCC.

- I will be transferring to a 4-year institution to continue my education. If so, where?
- I will be returning to TCC to earn another degree/certificate.
- Other:

Please share any additional comments you have about your most recent experience as a TCC student?

Did anyone at TCC make a positive impact on you? If so, please provide their name(s) or the area in which they work.

Would you like to receive information on the TCC Alumni Association?

- Yes
- No