The essential skills necessary to acquire or demonstrate competence in the health information management profession and needed for successful admission and continuance towards the AAS degree in Health Information Technology or the Coding & Reimbursement Specialist Certificate at Tulsa Community College include, but are not limited to, the following abilities:

A. **MOTOR/SENSORY SKILLS**

1. Ability to remain continuously on task for several hours while standing, sitting, moving, bending, and/or reaching
2. Physical strength to lift and/or carry a minimum weight of 25 lbs.
3. Physical ability to maintain repetitive motions
4. Full manual dexterity including the functioning of both arms, both wrists, both hands and fingers
5. Possess gross and fine motor skills sufficient to maintain both paper and electronic health records
6. Possess gross and fine motor skills allowing for the utilization of computers and keyboarding
7. Normal or corrected visual acuity
8. Normal or correctable hearing in at least one ear
9. Sufficient olfactory senses for maintaining environmental safety

B. **COMMUNICATION SKILLS**

1. Effective professional interaction with others (i.e., students, faculty, staff, patients, patient’s family, physicians, health care professionals and other professionals) in both oral and written English, as well as non-verbal communication
2. Demonstrate sensitivity, confidentiality and respect when interacting with other (i.e., students, faculty, staff, patients, patient’s family, physicians, health care professional and other professionals.)
3. Read and comprehend written English as found in textbooks, technical and professional materials, policies and procedures, health record documentation and correspondence.
4. Express ideas and feelings clearly
5. Demonstrate a willingness and ability to give and receive constructive feedback maturely
6. Accurately transfer gathered data into a paper and/or electronic health record

C. COGNITIVE

1. Comprehend, reason, integrate, analyze, evaluate, synthesize and problem solve
2. Demonstrate critical thinking skills in the classroom and clinical setting
3. Computer literacy
4. Work independently
5. Respond appropriately to emergencies

D. BEHAVIORAL/EMOTIONAL

1. Implement measures to maintain one’s own physical and mental health, and emotional stability
2. Demonstrate emotional health required for the utilization of intellectual abilities and exercise of good judgment, with prompt completion of all responsibilities
3. Maintain professionalism and the ability to respond appropriately under all circumstances including highly stressful situations
4. Demonstrate flexibility and adaptability to function in a rapidly changing work environment or to respond to workflow needs
5. Able and willing to self-evaluate and change behavior when it interferes with productive individual and/or team relationships

E. PROFESSIONAL CONDUCT

1. Reason morally and practice honest and ethical behavior and maintain accountability
2. Adhere to delineated ethical standards of professional conduct
3. Knowledge of and compliance with applicable state and federal legislation, accrediting agency standards, etc.
4. Possess the following attributes: integrity, honesty, detail oriented, accurate, accountable, organized, dependable, responsible, tolerant, and adaptable
5. Respect for individuals of diverse ethnic backgrounds, social, emotional, cultural, intellectual, religion and/or sexual orientation
6. Maintain a professional appearance
7. Commitment to learning during the educational program and for continuing education activities
8. Effective use of time and resources

By completing the application, you verify that you can perform all of these functions, with or without reasonable accommodations.