

## FINANCIAL AID & SCHOLARSHIPS SATISFACTORY ACADEMIC PROGRESS (SAP) STATEMENT OF UNDERSTANDING

## **Minimum SAP Standards at TCC**

To stay eligible for financial aid, students must meet all the following:

- Cumulative GPA
  - At least 1.70 if you've attempted fewer than 31 credit hours
  - At least 2.00 if you've attempted 31 or more credit hours
- Completion Rate (PACE): You must successfully complete at least 67% of all courses attempted
- Maximum Timeframe: You must have attempted fewer than 95 credit hours

You can find the full policy in the Student Financial Aid Handbook at: <a href="https://guides.library.tulsacc.edu/policiesandprocedures">https://guides.library.tulsacc.edu/policiesandprocedures</a>

By submitting a SAP Appeal, I understand and agree to the following:

- Transcript Responsibility: I must ensure that all transcripts from previously attended colleges have been submitted to the College Registrar's office. If a transcript is submitted or evaluated after my appeal is approved, and it changes my academic record, my financial aid may be re-suspended. Contact records@tulsacc.edu if you have questions about transcripts.
- **Decision Timeline**: I will be notified of the committee's decision within 2–6 weeks by TCC email. I must log in to MyTCC and check my Financial Aid Dashboard for the decision.
- **Appeal Limits**: I can only submit one appeal per semester. I cannot submit another appeal for the same semester even if I disagree with the decision.
- Complete Appeal Requirements: To be considered, my appeal must include all of the following:
  - 1. A written explanation that addresses:
    - Why I did not meet SAP standards
    - What has changed in my situation
    - What steps I will take to improve moving forward
  - 2. Supporting documentation that backs up my explanation (such as medical records, obituaries, legal documents, etc.)
- **Incomplete appeals** missing either the written explanation or documentation may be automatically denied.
- Following the Academic Plan: If my appeal is approved, I must meet the terms of the academic plan I receive. If I fall short of the plan, I will be re-suspended from financial aid. The details will be in my Financial Aid Dashboard.
- Retaking Classes Affects PACE: Retaking a class I already passed just to improve my GPA will lower my PACE and may result in losing financial aid again. Passing grades for aid purposes include: A, B, C, D, S, DA, DB, and DC.
- Payment Responsibility: If my appeal is denied, I am still responsible for paying my tuition and fees. I should have a backup plan in case my appeal is not approved. Payment plans are available at the TCC Bursar Office.
- **No Guarantee of Review Timing**: I understand there's no guarantee that my appeal will be reviewed before my payment or enrollment deadlines. I must be prepared to pay upfront if needed.